Sentinel System Driver Installer 7.5.4 ReadMe

This document contains information about Sentinel System Driver installer. The installer is in flat package format.

Who Should Read This Document?

This document is intended for the application users (or their system administrators) who want to install the Sentinel System Driver to access the hardware key.

Product Overview

The Sentinel System Driver is the device driver for communicating with the following USB hardware keys:

- Sentinel Hardware Keys
- Sentinel Dual Hardware Keys
- Sentinel UltraPro Keys
- Sentinel SuperPro Keys
- Sentinel Duo Keys (for SuperPro-protected applications on Macintosh)

Component Version List

Sentinel System Driver Installer installs the following versions of its components:

Component	Version Supported
Sentinel System Driver	7.5.4

Installation

This section contains details regarding the installation.

Supported Platforms

The following platforms are supported by the Sentinel System Driver on Macintosh:

- Macintosh 10.7.5 Lion
- Macintosh 10.8.5 Mountain Lion
- Macintosh 10.9.5 Mavericks
- Macintosh 10.10.5 Yosemite
- Macintosh 10.11 El Capitan

General Upgrade Information

If Sentinel System Driver is already installed on your system, this package will upgrade the existing Sentinel System Driver (KEXT).

Installing the Sentinel System Driver

Double-click the *SentinelSystemDriver.pkg* to launch the setup program and follow the on-screen instructions.

Verifying the Presence of Sentinel System Driver

The Sentinel System Driver (KEXT) loads on startup.

Method 1

1. Using the command-line terminal, go to the */Library/Extensions* directory.
2. The `ls -l` command will show the list of drivers in the directory. If *Sentinel.kext* is in the list then it indicates Sentinel System Driver is present in the system.

Method 2

1. Using the command-line terminal, execute the command `kextstat`.
2. It shows the list of drivers running on Macintosh.
3. If com.Safenet.driver.Sentinel is in the list, then it indicates the Sentinel System Driver is loaded in the system. This driver is shown with the version of the Sentinel System Driver (KEXT).

Method 3

1. Using the command-line terminal, execute the command *sudo launchctl list | grep sentinel*
2. The command lists all of the jobs loaded into *launchd.*
3. If *com.safenet.sentinel.kext* is in the list, then it indicates the Sentinel System Driver is loaded in the system.

Uninstalling the Sentinel System Driver

Run the uninstallation script (*UninstallSSD.sh*) available with the Sentinel System Driver Installer using the following command:

```
sh UninstallSSD.sh
```

Getting Help

If you have questions, need additional assistance, or encounter a problem, please contact our Technical Support using the options provided below:

Technical Support Contact Information

Contact Method	Contact Information	
Address	SafeNet, Inc. 4690 Millennium Drive Belcamp, Maryland 21017 USA	
Phone	United States	1-800-545-6608
	International	1-410-931-7520
Email	support@safenet-inc.com	
Support and Downloads	www.safenet-inc.com/Support Provides access to the SafeNet Knowledge Base and quick downloads for various products.	
Technical Support Customer Portal	https://serviceportal.safenet-inc.com Existing customers with a Technical Support Customer Portal account can log in to manage incidents, get the latest software upgrades, and access the SafeNet Knowledge Base.	